

The rapidly developing Coronavirus COVID-19 situation has significant implications for Australian businesses and government organisations.

The Coronavirus pandemic is unlike other potential disasters typically covered by your organisation's Business Continuity or Emergency Management Plans. Organisations must ensure that relevant risks are being anticipated and managed, employees protected, and business continuity preserved during prolonged uncertainty.

YOUR CHALLENGES

- Unavailability of key personnel, including third-party providers
- Loss of functional IT systems
- Loss of access to premises
- Disruption to core support and related services
- Disruption to supplier goods and services
- Decline of customer base and other income-producing sources due to forced closures or avoidance of populated areas
- Litigation arising from claims related to duty of care
- Robust testing of Business Continuity Plans and advising staff what to do during a business continuity 'event' – either actual or simulated

UNRIVALLED EXPERTISE & EXPERIENCE

Centium key personnel have led more than 50 business continuity / emergency management / pandemic reviews.

- Engagements will be led by Director Risk & Assurance, Penny Corkill
- Chair and Senior Partner, Dr Stephen James is providing experienced direction throughout the Coronavirus pandemic. Stephen has developed Business Continuity Plans, IT Recovery Plans and Pandemic Response Plans for a large number of agencies and organisations, including NSW Department of Premier & Cabinet, NSW Department of Primary Industries, NSW Department of Education & Training, NSW Ministry of Transport, NSW Maritime Authority, the Cancer Institute NSW and the United Nations in Vienna
- Other key personnel include a former Chief Audit Executive with NSW Health and, for Council engagements, a senior auditor with over 25 years' experience in local government at GM/CEO level

OUR SOLUTIONS

Centium provides practical actions to incorporate in / update your **Business Continuity** and **Emergency Management Plans**. These actions align with the *Australian Health Management Plan for Pandemic Influenza* and the *NSW Human Influenza Pandemic Plan*. We do this by:

- Conducting a readiness audit using our proven methodology
- Recommending inclusions or enhancements to your plans
- Recommending other actions required to enhance your readiness
- Advising on innovative leave arrangements
- Defining appropriate and plausible scenarios for testing

 and assisting you in testing them

EASE OF ENGAGEMENT AND FEES

Our capped fee for this service is \$9,500 (excl. GST). Centium is pre-approved on the following panels:

- Prequalification Scheme: Performance and Management Services (SCM0005)
- ICT Services (Advanced Supplier) (SCM0020)
- Local Government Internal Audit and Management Consulting Services (LGP218)
- Over 100 Council Code of Conduct Review and/or Investigations Panels

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